Patent

Attorney Docket No. Old: GEM-30834

New: GEMS8081.022

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Kennedy, Ronald G.

RECEIVED

Serial No.

09/474,418

CENTRAL FAX CENTER

Filed

December 29, 1999

JUL 2 0 2004

For

System and Method For Remote Servicing of In-

Field Product

Group Art No.

2143

Examiner

Vaughn, W.

OFFICIAL

CERTIFICATION UNDER 37 CFR 1.8(a) and 1.10

I hereby certify that, on the date shown below, this correspondence is being:

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37 CFR 1.8(a)

37 CFR 1.10

Transmission

■ transmitted by facsimile to Fax No.: 703-872-9306 addressed to <u>Examiner Vaughn</u> at the Ratent and Trademark Office.

Date: July 20, 2004

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Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

RESPONSE TO OFFICE ACTION MAILED MAY 20, 2004

Dear Sir.

Responsive to the Office Action mailed May 20, 2004, please consider the following: